

MOUNTAINSIDE RECOVERY

PO Box 392
Graysville, TN 37381
Phone: 423-567-0146

Hope, Healing & Renewal

RULES AND EXPECTATIONS For Drivers and Passengers

As a member of Mountainside Recovery, you represent our mission, values, and commitment to the residents we serve. The following rules and expectations help ensure the safety, respect, and well-being of everyone on board.

SAFETY FIRST

- Always wear your seat belt.
- If driving, obey all traffic laws and speed limits.
- If driving, do not use a phone, text, or engage in any form of distracted driving.
- If driving, ensure all passengers wear seat belts before the vehicle is in motion.
- Inspect the vehicle before each trip.
- Report any issues immediately.

RESPECTFUL AND PROFESSIONAL CONDUCT

- Treat all residents and staff with respect and dignity.
- Maintain a calm, patient, and professional attitude at all times.
- Do not engage in personal conversations that may be inappropriate.
- Respect the privacy and confidentiality of residents.

RESIDENT COMFORT AND WELL-BEING

- Provide a safe, comfortable, and supportive environment.
- Assist residents as needed with entering and exiting the vehicle.
- Ensure all personal belongings are secured during transport.
- Be attentive to resident needs and communicate any concerns to staff.

VEHICLE CARE

- Keep the vehicle clean and free of trash.
- Do not eat, drink, smoke, vape, or use tobacco products in the vehicle.
- Report any damage, accidents, or maintenance needs immediately.
- Return the vehicle with the same level of care as when received.

ACCOUNTABILITY

- Arrive on time for all scheduled transportation assignments.
- Maintain accurate documentation as required.
- Report any accidents, incidents, or rule violations immediately.
- Follow all program policies and procedures.

By accepting the responsibility of driving for Mountainside Recovery or riding in a Mountainside Recovery vehicle, you agree to uphold these rules and represent our program with integrity, compassion, and professionalism.